

# **PRIVACY POLICY**

#### UPDATED: August 2018

This Privacy Policy applies to the following websites (jointly and severally referred to herein as "the Site"): www.housespecial.com. The Site is owned, operated, licensed or controlled by HOUSE SPECIAL, LLC know that you care about how information about you is used and shared, and your privacy is of the utmost importance to us. This Privacy Policy applies only to information collected on this Site and does not apply to information collected by us through any other means.

BY USING THIS SITE, YOU CONSENT TO THE TERMS AND CONDITIONS OF THIS PRIVACY POLICY. IF YOU DO NOT AGREE TO THE TERMS AND CONDITIONS OF THIS PRIVACY POLICY, PLEASE DO NOT USE THE SITE.

#### POLICY REGARDING CHILDREN

<u>Overview</u>. We at HOUSE SPECIAL believe it essential that parents are involved in their children's online experiences. The Children's Online Privacy Protection Act ("<u>COPPA</u>") requires us to inform parents and legal guardians about how we collect, use, and disclose personal information from children less than 13 years of age. This Section describes our practices with respect to information we collect from you, as well as from your child. Under COPPA, we may not, and we do not, condition your child's participation in any HOUSE SPECIAL activity on the provision of more information than is reasonably necessary for your child to participate in that activity. This Section is in addition to the other provisions of this Privacy Policy, which will continue to apply.

Except as otherwise provided in these Terms, or for purposes of facilitating internal operations of the Site, we do not collect information about you or your child when you visit our Site unless you choose to provide information to us. When the Site needs to collect information about a child under 13 years old, COPPA required information and instructions will be provided by the specific Site page that collects information about the child. The Site page will specify exactly what the information will be used for, who will see it, and how long it will be kept.

There are several exceptions that permit collection of a child's email address without receiving parental consent in advance:

- To provide the parents with notice and to seek consent for communications with the child. Note: this may require collection of the parent's email address as well.
- To respond to a one time request from a child.
- To provide support for internal operations.
- To respond more than once to a child's request. However, parental consent is required prior to the second communication.
- To protect the safety of a child who is participating on the site.
- To protect the site or to respond to law enforcement; i.e., in the case the Site is compromised.

#### AUTOMATIC DATA COLLECTION

When you visit this site, we may collect the IP address of your computer.

We also automatically record other information that identifies your computer to this site and tracks your behavior on the site. For example, we may record how many times you visit this site and your navigation within the site. We do not collect Personally Identifiable Information in this manner; however, if you provide us with Personally Identifiable Information, we may associate that information with the information that is collected automatically.

<u>Information You Provide</u>. When you visit our Site, you may be asked to provide personally identifiable information in order to apply for employment or contact us through an online form found on the Site, including without limitation: your name, address, telephone, email address, and communication preferences. Of course, we also collect the information that you choose to provide when you submit a transmission or other materials to the Site. You may always choose not to provide the information we request and send the required information directly to us at hello@housepsecial.com. If you are under 13 years of age, you and your parent must review the section below titled "Policy Regarding Children", which will govern your provision of personally identifiable information.

We understand that your personally identifiable information is private and confidential.

<u>No Collection or Sale of Personal Information</u>. Be assured that we will not collect or sell your personal information to others except in connection with a sale of our assets, or a change in control transaction involving HOUSE SPECIAL.

#### **COOKIES POLICY**

Methods used to collect this information may include "cookies." A cookie is a small amount of data that is sent to your browser from a server and stored on your computer's hard drive. Most browsers allow users to block the receipt of cookies, but doing so may compromise your ability to use certain features of this site.

Collection, use, disclosure and security of information collected by third parties are subject to the privacy policies of those third parties.

#### HOW WE USE YOUR INFORMATION

We use Personally Identifiable Information that we collect on this site to better understand the needs of our users and to improve our site. For example, we may use this information to determine what portions of the site are most popular and the demographics of our users generally. Cookies and other user information also enable us to customize your experience on the site.

We may use IP addresses to help diagnose problems with our servers or to administer our Site. We may also use IP addresses to help identify a user during a particular session and to gather data regarding use of the Site.

## DO NOT TRACK SIGNALS

Some web browsers have "do not track settings." These are not yet uniform across the industry and our Sites are not built to respond to those browser signals. We do not participate in practices known as "behavioral advertising" or tracking users across other websites. As such, we do not participate in the behavioral advertising do not track programs. If you have any questions, please contact us at hello@housespecial.com, or by phone at 503-225-1130.

#### LINKS TO OTHER WEBSITES

When you visit our Site, you could be directed to, or provided with links to, third party websites that are beyond our control, and that are outside our service. For example, if you click on a third party link, the click may take you from our Site to the website of that other company or person. Those other website may not have privacy policies or may have privacy policies that are not as protective of your personal information as this Privacy Policy. These other websites may send their own cookies to visitors collect data or solicit personal information. We strongly recommend that you review and understand the privacy policies of the websites you visit, whether you visit those website directly or through a link from a page on our Site.

HOUSE SPECIAL, LLC. 420 NE 9<sup>th</sup> Ave. Portland, Oregon 97232 Attention: Privacy Policy Telephone: 503-225-1130 email: <u>hello@housespecial.com</u>

### **MISCELLANEOUS**

<u>Disputes regarding use of Personal Information</u>. All disputes regarding our use of your personal information and/or the terms of this Privacy Policy will be resolved as more specifically provided in our Site's Terms of Use.

<u>Accessing Your Personally Identifiable Information</u>. We provide you with an opportunity to access your personally identifiable information to ensure it is correct, accurate and current. To edit your personally identifiable information or if you would like to update or edit your personally identifiable information, please contact our customer service representatives at hello@housesspecial.com, or by phone at 503-225-1130.

<u>Changes to this Privacy Policy</u>. We reserve the right at our discretion to make changes to this Privacy Policy at any time. We will undertake reasonable efforts to notify you of material changes to this statement by providing notice on our Site. Please review this page periodically for changes.

<u>Questions</u>. If you at any time have questions about this Privacy Policy, please send your question via email to hello@housespecial.com or send via first class mail.